



Client Contingency Plan

Covid-19

12th March 2020

Updated 18th March

We can offer phone/video link appointments for certain services.

We endeavour to have some team members available to see appointments providing you are displaying no symptoms of or have been in contact with anyone with the coronavirus.

Restricted opening hours may come into effect depending on our own staff cover.

Appointment times will be allocated so clients won't need to sit in the waiting room.

We have stopped the use of material towels and pillow cases in treatment rooms. All beds have disposable couch covers and are sanitised following use (as before). We are being extra vigilant with overall cleaning (hallways, door handles etc).

In the event that we are forced to close the premises we will still offer telephone/skype/what's app chats with Mr Marar and our Osteopathy/Chiropractic team. They won't be able to diagnose without a physical examination but may be able to offer some advice and digitally send you some self-help exercises and instructions.

The health and safety of our team and clients are our number one priority. Due to the recent coronavirus outbreak and in line with government advice, if you are, self-isolating, experiencing any symptoms of coronavirus or have knowingly come in to contact with anyone who has, we ask you to let us know so we can take the necessary precautions.